

Privacy Policy

At Pågen we protect the privacy of people we are in contact with in various contexts and always strive for people to feel safe in providing personal data to us, if necessary.

It should always be clear why we collect certain personal data. The way we manage personal data is in accordance with legal standards governing this area. We always work according to the General Data Protection Regulation (GDPR) when processing personal data. Read more about it [here](#).

We do not collect more data than we need and do not save data any longer than is necessary for the purpose intended. We guarantee that our processes and systems manage the data we collect in a safe and correct manner.

Additional information about how we process personal data as well as the commitments made by Pågen when we come into contact with personal data is described below.

Personal Data

Personal data, according to the GDPR, means information that can be related to an identified or identifiable natural person.

Processing personal data

"Processing" is a comprehensive concept and is defined in more detail in the General Data Protection Regulation. The term is a collective term for all measures relating to personal data. Some examples are acquisition, storage, managing, transfer, processing, adjustment, access, deletion and collection of personal data.

Your rights

You should feel confident that your fundamental rights regarding the processing of your personal data are being fulfilled when you are in contact with Pågen. You are entitled to the following:

The right to information

- You have the right to receive information about when, where and how your personal data is processed. Furthermore, you have the right to be informed about the purpose of the usage and the type of personal data it concerns.

The right to rectification

- You always have the right to contact us and ask to have incorrect and incomplete data corrected.

The right to be forgotten

- You also have the right to contact us to have your personal data deleted.

The right to restriction

- In some cases, you have the right to demand that the processing of your personal data shall be restricted. A restriction means that the data is marked so that it can only be processed for certain limited purposes in the future.

The right to object

- You have the right to object to our processing of your personal data by submitting a notification to the the Swedish Data Protection Authority - see more of this at www.datainspektionen.se/other-lang/in-english/

Why and in what contexts does Pågen process personal data?

The following processing of personal data may occur when you visit our website:

Contact

If you have questions you can always reach out to us. Regardless of how you chose to contact us you can always be sure that your personal data will be processed as specified in the General Data Protection Regulation.

Our routines vary depending on how you contact us, however, nothing will be stored for longer than what is necessary to answer your questions. Feel free to contact us if you have any further questions about our handling of personal data.

Complaints

In case of complaints, Pågen must collect certain personal data to administer the case and keep in contact with the person who has complained.

Personal data we collect is:

- Name and surname
- Address and postal code
- E-mail address and/or telephone number if necessary.
- The circumstances surrounding the purchase of the product
- Bank details (if required)
- Social security number (if required)

We will delete all personal data that has been registered during the case four months after the case is closed. No data is stored longer than is required to handle the complaint.

The legal basis for the above-mentioned processing of personal data is our legitimate interest in carrying out and handling your complaint in a correct and effective manner, as well as your given consent.

Contests

By accepting the terms of a competition you agree that the personal data you submit when submitting entries will be processed in order to administer the competition.

When publishing winners of the competition, personal data such as name, surname and city will be published on www.pagen.com/campaigns/

Personal data we collect is:

- Name and surname
- Address
- E-mail address and telephone number
- Your competition entry

We will delete all material containing personal data about a month after the end of the competition and we no longer need personal data to administer the competition.

The legal basis for the above-mentioned processing of personal data is our legitimate interest in conducting and handling the competition and your consent.

Recruitment

Unfortunately we don't have the opportunity to receive job applications through our international website. Therefore, we kindly ask you to apply to vacancies that are posted on our local websites. Some personal data will be required to evaluate your application when you apply for a job at Pågen. We will obtain your consent when you submit your application for employment.

Personal data we collect is:

- Name and surname
- E-mail address and telephone number
- Year of birth or social security number
- Address, postcode and city
- Information provided in your CV
- Information provided in your personal letter

The above-mentioned personal data is processed during the application period and will be deleted twelve months after the post has been filled.

The legal basis for the above-mentioned processing of personal data is your consent requested at the application and our legitimate interest in filling the post.

Visiting our website

Certain data about you is registered when you visit our website. This is to enable us to create the best possible experience for you.

Personal data we collect is:

- Access Date
- Access Time
- Which part of the site you visit

These statistics are removed according to standard procedures, at the most, within three months. Pågen makes IP addresses anonymous.

The legal basis for the above-mentioned processing of personal data is our legitimate interest in providing our customers with the best possible website experience.

Does Pågen share your personal data with anyone else?

Pågen never sells or forwards personal data to anyone else.

However, Pågen has chosen to outsource certain services to external parties who process personal data on Pågen's behalf. In these cases, there is a processor agreement with the party to ensure that personal data is handled correctly and in accordance with current regulations.

If Pågen has chosen to allow third parties to process personal data on behalf of Pågen, this will always take place within the EU.

Owner and personal data responsibility

The manager for personal data collected through this website or other channels in Pågen's business is:

Pågen AB, Box 8143, 200 41 Malmö, Sweden. Org. Nr. 556078-6708

Contact

If you have any questions or comments about Pågen's handling of personal data, please contact us at:

Pågen AB, Box 8143, 200 41 Malmö, Sweden

Tel. +46 (0) 40-32 36 00

Email personuppgifter@pagen.se